REFERENCE NR	:	**VAC00392 (Re-advertisement)**
JOB TITLE	:	**Senior Management: Applications Training**
JOB LEVEL	:	**D4**
SALARY	:	**R 887 541 – R 1 331 311**
REPORT TO	:	**HOD: Implementation and Functional Application Support Services**
DIVISION	:	**Application Development and Maintenance**
DEPARTMENT	:	**IFASS**
LOCATION	:	**SITA Erasmuskloof**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

To lead and manage a total application training service through the application of best practices in support of the client's key objectives.

Key Responsibility Area

- Support the department in developing and implementing strategies and roadmaps (from a Application Training perspective) to ensure a comprehensive and integrated function.
- Participate in the development, implementation and evaluation of governance mechanisms for Application Training and monitor the adherence thereto so as to deliver quality products in a controlled environment.
- Manage the design, development, maintenance and evaluation of solution training material and online reference.
- Develop and execute stakeholder relationship management plans to enable effective management and improvement of stakeholder relationships.
- Ensure that resources are kept abreast of the latest industry developments and ensure that appropriate technologies are used for knowledge management so as to ensure that innovation and improved productivity.
- Ensure effective management of resources (i.e. budget/finances, asset) within the Unit.
- Ensure effective Human Capital Management (Leadership).

Qualifications and Experience

Minimum: 3 year National Diploma / Degree in an ICT related field (Computer Science, Information Systems, Technology and Engineering) - at least NQF level 6 or a verified / certified alternative ICT equivalent @ NQF Level 6.

Experience: 8 – 9 years' experience in the application/IT training environment, including the planning, development, implementation, maintenance and quality assurance of training solutions. A minimum of 7 years management experience in an application/IT training environment.

Technical Competencies Description

Application/IT training environments, training life cycle and its deliverables Client's business culture, processes, policies, ethics and protocol Various training methodologies and technologies SAQA/NQF training requirements and related legislation Quality management of training deliverables SITA's business objectives and processes SITA ICT solutions (unique and transversal) Establishing and setting up training environments Financial planning and budgeting Procurement process Personal Attributes / Behaviors: Agility, Collaboration, Customer Centricity,

Integrity, Innovation and Empathy. Knowledge of system development life cycle and training requirement within the SDLC. Training methods and practices in the new digital transformation platforms e.g. Agile, DevOps etc

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1.   Register using your ID and personal information;

2.   Use received one-time pin to complete the registration;

3.   Log in using your username and password;

4.   Click on "Employment & Labour;

5.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1.   Click on "Employment & Labour;

2.   Click on "Recruitment Citizen"

3.   Login using your username and password

4.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za **OR call 080 1414 882**

 CV`s sent to the above email addresses will not be considered

Closing Date: 27 June 2025

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.